



WEEKLY UPDATE

October 14, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that we have not had any confirmed cases of COVID-19 in our facility since the onset of this virus. Our staff has worked very hard to maintain high standards for infection control and prevention, both inside our facility and out in our community.

While we are extremely happy that nobody in our facility has tested positive for COVID-19, we do recognize we are still dealing with an extremely contagious virus, and as we open the doors for visitation, we must be more vigilant than ever in practicing infection control and prevention. As we have previously shared, there are many factors that determine whether a facility is allowed to have visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

As previously explained, the Washoe County COVID-19 positivity rate dictates the level of visitation allowed at our building, and we currently cannot open the building for visitation. We continue to allow window or video call visits. Please contact the facility to arrange these visits.

Also, I would like to introduce Aaron Rance, NHA as the new Administrator at Sierra Ridge. He can be reached at 775-683-4204.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-683-4200.

Sincerely,

Kathryn Smith

Kathryn Smith
Administrator