



WEEKLY UPDATE

October 14, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that we have not had any confirmed cases of COVID-19 in our facility since the onset of this virus. Our staff has worked very hard to maintain high standards for infection control and prevention, both inside our facility and out in our community.

While we are extremely happy that nobody in our facility has tested positive for COVID-19, we do recognize we are still dealing with an extremely contagious virus, and as we open the doors for visitation, we must be more vigilant than ever in practicing infection control and prevention. As we have previously shared, there are many factors that determine whether a facility is allowed to have visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

As previously explained, the Washoe County COVID-19 positivity rate dictates the level of visitation allowed at our building, and we currently cannot open the building for visitation. We continue to allow window or video call visits. Please contact the facility to arrange these visits.

Also, I would like to introduce Aaron Rance, NHA as the new Administrator at Sierra Ridge. He can be reached at 775-683-4204.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-683-4200.

Sincerely,

Kathryn Smith

Kathryn Smith
Administrator



WEEKLY UPDATE

10/26/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation yesterday that a staff member tested positive for COVID-19, which brings our total number of confirmed positive cases to 2, (0 residents and 2 staff members). The current positive staff and residents are stable at this time. If you have any questions feel free to call us.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-683-4200.

Sincerely,

Aaron D. Rance

Aaron D. Rance
Administrator



WEEKLY UPDATE

10/29/2019

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 0 residents and 2 staff members test positive for COVID-19.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-683-4200

Sincerely,

Aaron D. Rance

Aaron D. Rance
Administrator



WEEKLY UPDATE

October 6, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. We do continue with routine staff testing for COVID-19 in compliance with regulatory requirements.

We are developing plans to initiate visitation once we have the clearance to do so. The Washoe County COVID-19 positivity rate will dictate our ability to allow visitation. The plan will be communicated as soon as we are able to welcome visitors.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 777-683-4200.

Sincerely,

Kathryn Smith

Kathryn Smith
Administrator