



May 21, 2020

Dear Residents and Families/Representatives,

It is hard to believe that it has been over two months since COVID-19 changed all of our lives so drastically. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19.

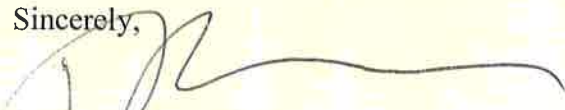
Our staff has been working hard to make sure our residents are safe and we are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

We are committed to keeping the number of positive cases in our facility at zero. However, we recognize this is an extremely contagious virus and we must remain vigilant in practicing the enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

Due to some technical issues, we have not been able to post these updates on our website as we had anticipated. We believe these issues will be resolved soon and we plan to resume electronic updates as soon as possible. In the meantime, and until we can update our website, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 775-683-4200.

Sincerely,



Anthony Alexander  
Administrator



May 29, 2020

To Our Valued Residents, Families and Representatives:

We want to inform you that on May 26, 2020 Sierra Ridge Health & Wellness Suites conducted facility wide testing of all consenting residents. Thankfully all residents received negative results. Additionally, we tested all staff employed at Sierra Ridge. Of all the staff tested we were notified that 1 employee had a positive result. Though this can be of concern, there is no need for panic. The team member is at home safe, remains asymptomatic and has been quarantined from Sierra Ridge. While we are disappointed that we have received our first positive case of COVID-19 in our facility, we are following the recommendations of our federal, state and local health officials and working hard to prevent any possible spread of this virus.

We are committed to preventing further spread of this virus and continue to practice enhanced safety precautions, such as, only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

We will update you through our website in the event we receive confirmation of additional COVID cases in our facility, so please continue to check [www.sierraridgewellness.com](http://www.sierraridgewellness.com). Also, we encourage you to visit the CDC website ([www.cdc.gov](http://www.cdc.gov)) to learn more about COVID-19 and how you can help protect yourself and others against the spread of this virus.

If you have any questions or concerns, please feel free to contact us directly at 775-683-4200.

Sincerely,

Anthony Alexander  
Administrator