



May 29, 2020

To Our Valued Residents, Families and Representatives:

We want to inform you that on May 26, 2020 Sierra Ridge Health & Wellness Suites conducted facility wide testing of all consenting residents. Thankfully all residents received negative results. Additionally, we tested all staff employed at Sierra Ridge. Of all the staff tested we were notified that 1 employee had a positive result. Though this can be of concern, there is no need for panic. The team member is at home safe, remains asymptomatic and has been quarantined from Sierra Ridge. While we are disappointed that we have received our first positive case of COVID-19 in our facility, we are following the recommendations of our federal, state and local health officials and working hard to prevent any possible spread of this virus.

We are committed to preventing further spread of this virus and continue to practice enhanced safety precautions, such as, only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

We will update you through our website in the event we receive confirmation of additional COVID cases in our facility, so please continue to check www.sierraridgewellness.com. Also, we encourage you to visit the CDC website (www.cdc.gov) to learn more about COVID-19 and how you can help protect yourself and others against the spread of this virus.

If you have any questions or concerns, please feel free to contact us directly at 775-683-4200.

Sincerely,

Anthony Alexander
Administrator