



## WEEKLY UPDATE

**June 10, 2020**

Dear Residents and Families/Representatives,

Last week we reported that we had one employee test positive for COVID-19. Since that notification, the employee was retested for COVID-19 and we learned the result was negative. As such, we are happy to report there are no confirmed cases of COVID-19 in our facility.

Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as Nevada continues to loosen COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly 775-683-4200 if you have any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony Alexander", with a long horizontal flourish extending to the right.

Anthony Alexander  
Administrator



**WEEKLY UPDATE**

**June 26, 2020**

Dear Residents and Families/Representatives,

We are happy to report that, as of today, Sierra Ridge Health and Wellness Suites has no confirmed cases of COVID-19. We continue to follow the recommendations of our health officials and practice the enhanced safety measures that are listed on our website and previous communications.

We know the past few months have been a big adjustment for everyone, especially our residents. While our staff is working is very hard to make sure they are safe, we also want to make sure they are having some fun! Our residents are enjoying in room activities such as: Arts and Crafts, Bingo, Trivia, Cranium Crunch and Bingo! Popcorn is always a fan favorite and seated exercises are the preference for a majority of our residents!

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 775-683-4200.

Sincerely,

Anthony Alexander  
Administrator



## WEEKLY UPDATE

**05 June 2020**

Dear Residents and Families/Representatives,

As we approach summer and states are starting to reopen slowly, we want you to know that the staff at Sierra Ridge Health & Wellness Suites continues to work hard to prevent further spread of COVID-19 in our facility.

As of today, we have not had any addition confirmed cases of COVID-19 in our facility since our last update, which keeps our total of positive cases to 1.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 775-683-4200.

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